

Ford Blue Advantage - Blue Certified Limited Warranty (“Limited Warranty”) coverage is provided by Ford Motor Company on eligible pre-owned vehicles. Ford Motor Company will provide for repair or replacement of covered components on the vehicle during the Limited Warranty period in accordance with the following terms, conditions and limitations.

Blue Certified Limited Warranty Coverage:

1. **Provided for 3 Months or 4,000 Miles.** If you purchased a Ford vehicle, this Limited Warranty begins at the expiration of the New-Vehicle Limited Warranty or the signature date of your Ford Blue Advantage - Blue Certified Vehicle purchase (whichever comes later). Coverage is not as extensive as that provided under the New-Vehicle Limited Warranty. See the New-Vehicle Limited Warranty owner’s guide for details. If your vehicle is a non-Ford vehicle, this Limited Warranty begins at the signature date (and current miles) of your vehicle purchase.
2. **Deductible:** Repairs completed under any remaining Ford New-Vehicle Limited Warranty coverage (if applicable) have a \$0 standard deductible per repair visit. Repairs completed under this Limited Warranty have a \$100 standard deductible per repair visit.
3. **24-Hour Roadside Assistance:** The following services are provided by either Cross Country Motor Club Inc. or Cross Country California Inc. To request Roadside Assistance or for customer inquiries/claims, call Ford Roadside at 800-241-3673 or write to Ford Roadside at P.O. Box 9145, Medford, MA 02155. Roadside service includes:
 - Flat tire change
 - Battery jump starts
 - Towing assistance up to \$100
 - Lockout assistance
 - Out-of-fuel assistance
 - Travel expense reimbursement up to \$1,000 for up to five days when the breakdown occurs 100 miles or more from your residence
 - Destination assistance covers taxi, shuttle or rental car expense up to \$75 for emergency transportation to the immediate destination
4. **Rental Car Reimbursement:** If your vehicle is inoperative and must be kept overnight for a covered repair performed under this Limited Warranty, the Manufacturer’s Limited Warranty or a Ford Motor Company recall/customer satisfaction program, you may be eligible for reimbursement of received expenses for a rental car or for alternate public transportation (including but not limited to Uber, Lyft, etc.) for up to \$35 per day (including tax) for up to 10 days or until repair is complete, whichever comes first.
5. **Where to Go for Repairs:** To obtain repairs or services under this Limited Warranty on Ford vehicles, we require that you return to your selling dealer or any other Ford or Lincoln franchised dealership in the United States, Canada or Mexico. You can call 800-392-FORD to find the nearest Ford Dealership. For an emergency repair, you may use other repair or service facilities if all local Ford and Lincoln Dealerships within a 25-mile radius are closed. On competitive-make vehicles, we recommend that you return to your selling dealer or other repair facility to obtain repairs or services to your vehicle. Call 800-521-4144 to determine if repairs or services to your competitive-make vehicle are covered by this warranty. To request reimbursement, you must provide a copy of the repair order and proof of payment to your selling dealer or contact 1-800-321-7790. You have one year from the repair order open date or payment receipt date to request your reimbursement.
6. **Repairs:** All repairs will be made with authorized new or remanufactured parts or other parts we authorize. Your dealer will repair, replace or service all covered components that are found to be defective in factory-supplied materials or workmanship during the applicable warranty period based on this Limited Warranty. If parts are unavailable, we may offer you a cash settlement equivalent to the cost of parts or repair. Ford Motor Company reserves the right to review the requested repair or service or inspect the vehicle before performing any service or repairs.
7. **Loss Limits:** Our liability for any one (1) repair visit shall not exceed the current retail value of your vehicle immediately prior to the breakdown. Retail value is to be determined by “National Auto Dealers Association (N.A.D.A.) Guide” or other nationally published vehicle valuation guide, taking into consideration the location, mileage and condition of the vehicle. We will only participate in a repair and have no obligation to remit payment in lieu of repair. All benefits are subject to this limit of liability.
8. **Care of Vehicle:** To obtain coverage or reimbursement under this Limited Warranty, you must: (i) properly operate and maintain the vehicle, and (ii) provide proof of scheduled maintenance services when the failure appears to be directly related to the lack of required or recommended maintenance for your vehicle as outlined in the Owner’s or Scheduled Maintenance Guide. Proof of scheduled maintenance services includes maintenance records that show mileage, date of maintenance service, VIN and the maintenance that was performed. Scheduled maintenance services require periodic service checks based on mileage intervals and the make and model of your vehicle. Please review the Owner’s Guide for your scheduled maintenance service requirements. If you perform your own scheduled maintenance services, you must maintain a log, including date, mileage and description of each maintenance service, and provide corresponding receipts for purchases of parts and fluids.
9. **Transferability:** This Limited Warranty is transferable. Any remaining coverage will remain in effect with the new vehicle owner.
10. **Warranty Information:** You may contact Ford Motor Company at P.O. Box 6045, Dearborn, MI 48121.

This Limited Warranty gives you specific legal rights. You may also have other rights, which may vary from state to state. To the extent allowed by law, any implied warranty of merchantability or fitness for a particular purpose applicable to this vehicle is limited in duration to the term of this written warranty. Ford Motor Company and your dealership shall not be liable for loss of time, inconvenience, commercial loss or for any other incidental or consequential damages. Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. Coverage under this Limited Warranty is in addition to any remaining new-vehicle bumper-to-bumper limited warranty coverage. Ford Motor Company does not authorize any person to create for it any obligation or liability in connection with this Limited Warranty. Valid only in the continental United States, Alaska, Hawaii, Canada and Mexico.



This Blue Certified Limited Warranty statement is valid for:

VIN:	Make/Model:
Purchase Date:	Mileage at Time of Purchase:
Owner Name:	
Owner Address:	
Dealer Signature:	Owner Signature:



Blue Certified Covered Items – Limited Warranty Coverage:

All failures are covered **except** for those items excluded herein.

What Is Not Covered by This Limited Warranty:

- A) Repairs covered by manufacturer recalls, insurance or in-force warranty or warranty provided by an insolvent manufacturer or insurer, even if repair coverage has been denied;
- B) Repairs to any engine, transmission and final-drive components for damages caused by an aftermarket (non-factory-installed) part, including but not limited to: turbocharger, supercharger, compressed natural gas (CNG), liquid propane gas (LPG), nitrous oxide fuel system modification or any other performance-enhancing powertrain components, including but not limited to racing parts or accessories;
- C) Repairs caused by loss of lubricants or fluids or contamination of oil, fluids or fuel. Repairs caused by continued operation of the vehicle after loss of lubricant or fluids or contamination of oil, fluids or fuel;
- D) Repairs caused by: (1) improper or unauthorized service procedures, collisions or other physical damage to the vehicle; (2) damage caused by a foreign object; (3) unreasonable use (including driving over curbs, overloading or using the vehicle as a stationary power source); (4) continued use with an obvious failure; (5) damage from fire or explosions, road hazards, other casualty losses; or (6) losses due to negligence, including racing;
- E) Failures caused by: (1) alterations or modifications of the vehicle, including the body, chassis or electronic components, after the vehicle leaves the control of the manufacturer; (2) any part designated for "off-road only" that is not installed by the manufacturer, including, but not limited to, lift kits, oversized tires, roll bars and performance-enhancing powertrain components; (3) tampering with the vehicle or the emissions system and components; (4) installation or use of any mechanical or electrical part not approved, certified or authorized by the vehicle's manufacturer or any failure caused by aftermarket (non-factory-approved) PCM reprogramming;
- F) Repairs made to the vehicle that are required due to a condition that existed prior to the purchase or transfer of this Agreement;
- G) Repairs or services caused by lack of required or recommended maintenance;
- H) Scheduled maintenance services;
- I) Repairs needed to a covered part caused by the failure of a non-covered part;
- J) Repairs to the vehicle if the odometer is altered, broken, repaired or replaced so that we cannot determine the actual mileage on the vehicle;
- K) Repairs to the vehicle necessary due to operation outside of the United States, Guam, Mexico, Puerto Rico, Virgin Islands, American Samoa or Canada;
- L) Loss of use of the vehicle, loss of income, special or consequential damages, and personal expenses, such as motels, food, gas and mileage (except as provided by Roadside Assistance);
- M) Rental vehicle charges or fees such as mileage charges, drop-off fees, insurance or gasoline;
- N) Shop supplies and disposal of environmental wastes from the vehicle or fuel used during the repair of your vehicle or storage fees;
- O) Electrical failures on incandescent bulbs, halogen bulbs, high-intensity discharge (HID) and LED lamp assemblies;
- P) Service adjustments and cleaning/lubricating procedures, fixed (non-moving) body parts, bumpers, glass, moldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview and rearview mirrors (glass and housing), rattles/squeaks/wind noise/odors/water leaks, tires, tune-ups, wheel balancing, wheel alignment, fogging/moisture of lamp assemblies, weather strips, wheels, wheel studs, wheel covers, convertible top and bow, fabric, liners, fasteners, carpets, dash pad, knobs, trim, upholstery, physical damage or cosmetic issues;
- Q) Damage caused by the environment and pollution, including airborne fallout, corrosion, chemicals, debris, tree sap, salt, hail, windstorm, lightning, freezing, flooding, earthquake, snow or ice;
- R) Damage caused by theft, vandalism, terrorism, riot or acts of war;
- S) All wear items, including batteries of all types and cables, brakes (front hub, drums, shoes, linings, disc rotors, pads), exhaust system (includes catalytic converter) and software upgrades;
- T) Costs or expenses of failures not covered by this Agreement, including teardown, rental expense, inspection or diagnosis;
- U) The following vehicles and/or usage is not covered by this Agreement: all competitive-make vehicles, Foote F-150, GT, Mustang, all Roush performance-modified vehicles (except Stage 1 and Stage 2), Shelby® GT500KR, GTS, Supersnake and any other Shelby performance-modified vehicles, Tonka, all Saleen modified vehicles, and Transit Connect Electric, taxis, limousines, livery vehicles, vehicles used for competitive driving, racing, off-road use, performance-modified vehicles, 4x2-equipped vehicles modified for 4x4/AWD capabilities, police, fire, ambulances, vehicles to be used as rental vehicles, tow trucks, shuttles, vehicles equipped with snowplows and incomplete vehicles (e.g., chassis cabs, cutaways, stripped chassis);
- V) Branded vehicles or any vehicle that does not have a valid or recognizable VIN, or the New-Vehicle Limited Warranty is voided, in whole or part by the manufacturer;
- W) Vehicles manufactured for sale outside the United States or Canada.